



Highways 409975 Main Road, Chelmondiston

1 message

No Reply <NoReply@suffolk.gov.uk>

9 August 2023 at 12:42

To: Chelmondiston Parish Council <clerk@chelmondistonpc.info>

Dear Jill Davis,

Thank you for contacting us regarding Main Road, Chelmondiston reported under reference number **409975**. Please quote this reference number in any future correspondence that relates to this issue.

We can now provide you with the following update:

Thank you for your report regarding the road studs on Main Road, Chelmondiston. Following resurfacing works, road studs will not be replaced on 30 mph roads unless the road studs are associated with;

- *a double line system in the centre of the road denoting mandatory traffic movements*
- *a requirement to support a traffic regulation order (TRO)*
- *a specific need that has been identified*

As this stretch of Main Road is within a 30mph speed restriction zone and does not meet the above criteria, road studs were not replaced following the resurfacing works.

Highways repair criteria and the Highway Maintenance Operational Plan (HMOP) are published on our website here: <http://www.suffolk.gov.uk/roads-and-transport/highway-maintenance/repair-criteria-for-highway-defects/>.

Information about how Suffolk's highways are managed can be found on our website here: www.suffolk.gov.uk/roads-and-transport/.

If you wish to track progress of your report, please use the following link: <https://highwaysreporting.suffolk.gov.uk/?id=00277452>

If you did not report this problem online, please be aware that you can make payments, report problems and find information about Council services by visiting our website www.suffolk.gov.uk

We hope you found this information useful. Please help us to continually improve the services we offer by taking part in [our short survey](#)

You can find out more about how we use your personal data by accessing [our privacy notice](#) which is available on our website.

Please do not use the reply function of this message. This mailbox is not monitored and therefore your email will not be seen.

If you'd like to contact us then you can do so in a number of ways - full details are available on our website at the link below:

<https://www.suffolk.gov.uk/about/contact-us/>

Kind regards,

Pamela
Customer Service
Suffolk County Council

Join us online!

Avoid the telephone queues and help us save a little money by going online, there's lots of information which may answer your question about the council or our services on our website www.suffolk.gov.uk

Got a question? Then why not contact us on social media



We are on twitter @suffolkcc



Like our page on Facebook



Report highway issues online

-

The information contained in this email or any of its attachments may be privileged or confidential and is intended for the exclusive use of the addressee. Any unauthorised use may be unlawful. If you receive this email by mistake, please advise the sender immediately by using the reply facility in your email software.

The Council reserves the right to monitor, record and retain any incoming and outgoing emails for security reasons and for monitoring internal compliance with our policy on staff use. Email monitoring and/or blocking software may be used and email content may be read.

For information about what we do with personal data see our privacy notice
<https://www.suffolk.gov.uk/about/privacy-notice/>