

District Council report.

July 2018

Pin Mill toilets

Cabinet will be discussing various options Babergh are exploring in relation to the future of all public convenience, including Pin Mill, at our meeting in a couple of weeks.

As you will be aware options include the toilets being taken over by the PMBMC, or the parish council, and a suggestion has also been made to relocate them to the car park.

I would be interested in any feedback, suggestions or thoughts you may have on this matter so I can feed it to the cabinet as part of my contribution as portfolio holder for organisational delivery.

Customer service

It is no secret the move to Endeavour House has had its challenges and as part of my cabinet role I have been tasked with overseeing an improved customer service. Thanks largely to a relatively new assistant director we are making good progress. One thing I wanted to see was a better response to all customer enquiries, including those from councillors. I'm delighted to say Babergh has implemented a standard where all contact is to be responded to within 24hours, even if this is just an acknowledgement, a full reply will be given within five working days, unless there are extenuating circumstances.

Audits and Standards

In addition to my role on the cabinet I have been asked to serve on the Audits and Standards committee, which I have agreed to.

However, as I feel putting ward matters first is of paramount importance, in addition to still working as a freelance journalist, something has to give and I have given up my seat on the planning committee. This will be taken by our Independent Group leader Clive Arthey, who used to be the development committee chairman.

Given the amount of development likely to come forward within this ward I will still be able to best represent the area we live on planning matters, to ensure we get the right type of housing to satisfy the villages' needs.